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Main Page/Technical-organisational peculiarities

TU Graz and the Uni-Graz are set up differently in their study organisation and the associated processes. Therefore, e.g. the different e-mail addresses are mandatory!

The following link list of IT-Services leads to further information:

- [Mailing](#)
- [Moodle](#)
- [Online-System](#)
- [Plagiatserkennung](#)
- [Private Cloud](#)
- [Student Card](#)
- [VPN](#)
- [WLAN](#)

Main Page/Technical-organisational peculiarities/Moodle

There are different moodle systems at TU Graz and Uni Graz. You can access them via your TUGRAZonline (for TU Graz systems) resp. UNIGRAZonline (for Uni Graz systems) user credentials

TU Graz has two instances:

- <https://tc.tugraz.at/>
- <https://exam.tugraz.at/moodle/> (for online exams only)

Uni Graz has one moodle instance

- <https://moodle.uni-graz.at/>

Main Page/Technical-organisational peculiarities/Private Cloud

Both universities offer their students free use of the university's internal cloud instances. The servers are operated at the locations of the respective universities and are also used for teaching purposes.

Students can share files between the instances of the universities if the personal *Federated Cloud ID* is used for this purpose. If necessary, this ID must be exchanged manually for data protection reasons.

- <https://cloud.tugraz.at/>
- <https://uniCloud.uni-graz.at/>

Main Page/Technical-organisational peculiarities/Student Card

Although both universities use the same technology of Mifare chip cards, the data of the reading devices at the doors between the universities are not synchronised for reasons of data protection.

NAWI Graz students receive a Student Card from the admitting university. If it is necessary to grant access to locked rooms of the respective other university (e.g. in the context of the master thesis), this is done as follows - if no conventional physical keys are used:

- Uni Graz-approved students can get a TU Graz student card at the [registrar's office of TU Graz](#) and the locking authorisation for TU Graz rooms will be installed there.
- TU Graz-approved students install the [YOUNI app](#) on their Android device or Iphone and the locking authorisation is then done via it.

Main Page/Technical-organisational peculiarities/Support for NAWI Graz Teachers at the Partner University

Within the framework of NAWI Graz study programmes, courses also take place in rooms of the partner university. In case of need, the following support options are available for teachers in these cases:

- **For courses held in rooms of Uni Graz**

- Email to [Servicedesk](#) of Uni Graz (requires being sent from a Uni Graz Email address)
- if you don't have an Uni Graz Email address, you may use the [contact form](#)
- In urgent cases you can call the [lecture hall emergency number of Uni Graz](#)
- Link to the website of the Uni Graz IT-department [uniIT](#)

- **For courses held in rooms of TU Graz**

- Email to [IT Support \(it-support@tugraz.at\) der TU Graz](mailto:IT_Support(it-support@tugraz.at) der TU Graz)
- call the support via this [number](#)
- Link to the website of [IT Support TU Graz](#)